



ARIZONA OFFICE OF PROBLEM GAMBLING Problem Gambling Helpline July 1, 2015- June 30, 2016

Total Number of Help	pline Spe	ecific Calls			33
	•				
Calls by Shift					
Daytime (7AM-4PM)	MST		160		48.3
Evening (4PM - 10PM	•		97		29.3
After Midnight (10PM - 7AM) MST		74		22.4	
Caller Referral S	ource				
Paper Phone Book	6	1.8%	Internet Phone Book	56	16.9
Casino	128	38.7%	Office of Problem	17	5.1
Magazine	0	0.0%	Gambling Website		
Newspaper	1	0.3%	Lottery Website	8	2.4
Radio	22	6.6%	Person familiar w/ State-funded Problem	•	2 7
Movie Theatre	0	0.0%	Gambling Program	9	2.7
Billboard	7	2.1%	Other	25	7.6
Lottery Display	45	13.6%	Unknown	7	2.1
Number of Infor	mation	Packets	Sent		6
Out of State Call	ers				1
	ers				1
Caller County	ers				
Caller County Apache	ers	1	Mohave		
Caller County Apache Cochise	ers	2	Navajo		1
Caller County Apache Cochise Coconino	ers	2 5	Navajo Pima		1
Caller County Apache Cochise Coconino Gila	ers	2 5 4	Navajo Pima Pinal		1
Caller County Apache Cochise Coconino Gila Graham	ers	2 5 4 1	Navajo Pima Pinal Santa Cruz		1
Caller County Apache Cochise Coconino Gila Graham Greenlee	ers	2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai		1
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz	ers	2 5 4 1	Navajo Pima Pinal Santa Cruz		3
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa	ers	2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma		3
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile	ers	2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma		3
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown		1 3 5 5 5
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown		1 3 5 84.0 5.1
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O Friend		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown		84.0 5.1 3.9
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O Friend Parent		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown 278 17		84.0 5.1 3.9 1.5
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O Friend Parent Child		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown 278 17 13		84.0 5.1 3.9 1.5 1.8
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O Friend Parent Child Sibling		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown 278 17 13 5 6		84.0 5.1 3.9 1.5 1.8 1.8
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O Friend Parent Child Sibling Therapist Employer		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown 278 17 13 5 6 6		84.0 5.1 3.9 1.5 1.8 0.9 0.0
Caller County Apache Cochise Coconino Gila Graham Greenlee La Paz Maricopa Caller Profile Gambler Spouse/Significant O Friend Parent Child Sibling Therapist		2 5 4 1 0	Navajo Pima Pinal Santa Cruz Yavapai Yuma Unknown 278 17 13 5 6 6 6 3		84.0 5.1 3.9 1.5 1.8 0.9

Male 208 62 Female 123 37 Unknown 0 0 Gambler's Age Under 18 0 0 18-24 23 6 25-34 85 25 35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
Unknown 0 0 Gambler's Age Under 18 0 0 18-24 23 6 25-34 85 25 35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
Gambler's Age Under 18 0 0 18-24 23 6 25-34 85 25 35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
Under 18 0 0 18-24 23 6 25-34 85 25 35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
18-24 23 6 25-34 85 25 35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
25-34 85 25 35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
35-44 55 16 45-54 58 17 55-64 45 13 65-74 30 9
45-54 58 17 55-64 45 13 65-74 30 9
55-64 45 13 65-74 30 9
65-74 30 9
75 & Over 11 3.
Unknown 24 7.
Gambler's Ethnicity
African-American 23 6.
Asian 16 4.
Caucasian 179 54.
Hispanic 56 16.
Native American 10 3.
Other 16 4
Unknown 31 9.
Gambler's Marital Status
Single 126 38.
Married 115 34.
Cohabitate 12 3.
Separated/Divorced 38 11.
Widowed 15 4
Unknown 25 7.
Gambler's Minor Children In Household
None 207 62
One 26 7
Two 42 12
Three 18 5.
Four 8 2
Five or more 1 0
Unknown 29 8.

Gambler's Education Level		
	89	26.9%
High School or GED	46	13.9%
Associates Degree		
Bachelors Degree	103	31.1%
Graduate Degree	22	6.6%
Other	8	2.4%
Unknown	63	19.0%
Gambler's Employment Status		
Full-Time	186	56.2%
Part-Time	22	6.6%
Not Employed	92	27.8%
Other	5	1.5%
Unknown	26	7.9%
Gambler's Occupation		
None	88	26.6%
Homemaker	9	2.7%
Professional/Managerial	68	20.5%
Office/Clerical	33	10.0%
Crafts/Technical	19	5.7%
Service/Maintenance	40	12.1%
Paraprofessional	8	2.4%
Sales/Marketing	26	7.9%
Military	2	0.6%
Other	9	2.7%
Unknown	29	8.8%
Gambler's Annual Household Income		
Under \$10,000	30	9.1%
\$10,000-\$14,999	15	4.5%
\$15,000-\$24,999	29	8.8%
\$25,000-\$34,999	35	10.6%
\$35,000-\$49,999	49	14.8%
\$50,000-\$74,999	47	14.2%
\$75,000-\$79,999	31	9.4%
\$100,000-\$149,000	26	7.9%
	10	3.0%
\$150,000 plus Unknown	59	17.8%
Gambler's Estimated Household Debt Rela		na
None	61	18.4%
Under \$1,000	20	6.0%
\$1,000-4,999	48	14.5%
\$5,000-9,999	46	13.9%
\$10,000-19,999	41	12.4%
\$20,000-19,999	33	10.0%
	33 12	
\$50,000-99,999		3.6%
\$100,000-249,999	4	1.2%
\$250,000+	4	1.2%
Unknown	62	18.7%

Gambler's Payment Defaults Rela	ited to Gambling Debt	
None	147	44.49
Bankruptcy	20	6.09
Loss of Car	7	2.19
Loss of House	5	1.5%
Credit Card charge-offs	77	23.39
Other	19	5.79
Unknown	56	16.99
Medical Problems of Gambler		
None	232	70.19
Chronic Disease	13	3.99
Disablity	8	2.49
Other	16	4.89
Unknown	62	18.79
Mental Health Problems of Gamb	ler	
None	181	54.79
Depression	45	13.69
Bipolar	10	3.09
ADD/ADHD	7	2.19
Anxiety	15	4.5%
Other	10	3.09
Jnknown	63	19.09
Reported Gambling Activities Cau	ising the Most Problems	
Lottery	40	12.19
Slot Machines	161	48.69
Horses/Dogs/Animals	7	2.19
Sports Betting	20	
	20	
-	20	6.09
Bingo	0	6.09 0.09
Bingo Cards	0 80	6.09 0.09 24.29
Bingo Cards Video Poker	0 80 5	6.09 0.09 24.29 1.59
Bingo Cards /ideo Poker nternet	0 80 5 6	6.09 0.09 24.29 1.59 1.89
Bingo Cards /ideo Poker nternet Stock Market	0 80 5 6 1	6.09 0.09 24.29 1.59 1.89 0.39
Bingo Cards Video Poker nternet Stock Market Other	0 80 5 6	6.09 0.09 24.29 1.59 1.89 0.39
Bingo Cards /ideo Poker nternet Stock Market Other Unknown	0 80 5 6 1 5 6	6.09 0.09 24.29 1.59 1.89 0.39
Bingo Cards Video Poker nternet Stock Market Other Jnknown	0 80 5 6 1 5 6	6.09 0.09 24.29 1.59 1.89 0.39 1.59
Bingo Cards /ideo Poker nternet Stock Market Other Jinknown Age Problem Gambler First Gamb	0 80 5 6 1 5 6	6.09 0.09 24.29 1.59 1.89 0.39 1.59
Bingo Cards Video Poker Internet Stock Market Other Jinknown Age Problem Gambler First Gamb Jinder 10	0 80 5 6 1 5 6	6.09 0.09 24.29 1.59 1.89 0.39 1.59 1.89
Bingo Cards Video Poker Internet Stock Market Other Jinknown Age Problem Gambler First Gamb Jinder 10 10-17 18-24	0 80 5 6 1 5 6	6.09 0.09 24.29 1.59 1.89 0.39 1.59 1.89
Bingo Cards Video Poker Internet Stock Market Other Unknown Age Problem Gambler First Gamb Under 10 10-17 18-24	0 80 5 6 1 5 6 Sled 3 18 141 57	0.09 24.29 1.59 1.89 0.39 1.59 1.89
Bingo Cards /ideo Poker nternet Stock Market Other Jinknown Age Problem Gambler First Gamb Jinder 10 10-17 18-24 25-34 85-44	0 80 5 6 1 5 6	0.09 24.29 1.59 1.89 0.39 1.59 1.89 0.99 5.49 42.69 17.29 9.79
Bingo Cards /ideo Poker nternet Stock Market Other Unknown Age Problem Gambler First Gamb Under 10 10-17 18-24 25-34 35-44 45-54	0 80 5 6 1 5 6 8 9 1ed 3 18 141 57 32 23	0.99 5.42 9.79 1.89 0.33 1.55 1.89 0.99 5.49 42.69 17.29 9.79 6.99
Bingo Cards Video Poker Internet Stock Market Other Unknown Age Problem Gambler First Gamb Under 10 10-17 18-24 25-34 35-44 45-54	0 80 5 6 1 5 6 2led 3 18 141 57 32 23 11	6.09 0.09 24.29 1.59 1.89 0.39 1.59 1.89 5.49 42.69 17.29 9.79 6.99 3.39
Bingo Cards Video Poker Internet Stock Market Other Unknown Age Problem Gambler First Gamb Under 10 10-17 18-24 25-34 35-44 45-54 55-64	0 80 5 6 1 5 6 Sled 3 18 141 57 32 23 11	6.09 0.09 24.29 1.59 1.89 0.39 1.59 1.89 0.99 5.49 42.69 17.29 9.79 6.99 3.39 1.59
Bingo Cards Video Poker Internet Stock Market Other Unknown Age Problem Gambler First Gamb Under 10 10-17 18-24 25-34 35-44 45-54 55-64 65+ Unknown	0 80 5 6 1 5 6 2led 3 18 141 57 32 23 11	6.09 0.09 24.29 1.59 1.89 0.39 1.59 1.89 5.49 42.69 17.29 9.79 6.99 3.39

Age Gambling Became a Problem		
-	4	0.30/
Under 18	1	0.3%
18-24	71	21.5%
25-34	91	27.5%
35-44	55	16.6%
45-54	38	11.5%
55-64	24	7.3%
65+	16	4.8%
Unknown	35	10.6%
Length of Gambling Problem		
	40	42.40/
Under 1 year	40	12.1%
1-2 years	58	17.5%
3-5 years	62	18.7%
6-10 years	83	25.1%
11-15 years	13	3.9%
Over 15 years	42	12.7%
Unknown	33	10.0%
Illegal Activities/Consequences Related to Pr	oblem Gan	nblina
None	239	72.2%
Rad Checks	/	7 1%
Bad Checks Theft	7 20	2.1% 6.0%
Theft	20	6.0%
Theft Incarceration	20	6.0% 0.0%
Theft Incarceration Probation	20 0 3	6.0% 0.0% 0.9%
Theft Incarceration	20	6.0% 0.0%
Theft Incarceration Probation Other Unknown	20 0 3 10 52	6.0% 0.0% 0.9% 3.0%
Theft Incarceration Probation Other	20 0 3 10 52	6.0% 0.0% 0.9% 3.0%
Theft Incarceration Probation Other Unknown	20 0 3 10 52	6.0% 0.0% 0.9% 3.0%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E	20 0 3 10 52 3ehaviors	6.0% 0.0% 0.9% 3.0% 15.7%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E	20 0 3 10 52 Sehaviors	6.0% 0.0% 0.9% 3.0% 15.7%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs	20 0 3 10 52 Behaviors 174 39 20	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco	20 0 3 10 52 Sehaviors 174 39	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco Food	20 0 3 10 52 Behaviors 174 39 20 26	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive I None Alcohol Drugs Tobacco Food Shopping	20 0 3 10 52 Sehaviors 174 39 20 26 6	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco Food	20 0 3 10 52 Behaviors 174 39 20 26 6 5	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco Food Shopping Other Unknown	20 0 3 10 52 3ehaviors 174 39 20 26 6 5	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5% 1.8%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco Food Shopping Other	20 0 3 10 52 Behaviors 174 39 20 26 6 5 6 55	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5% 1.6.6%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco Food Shopping Other Unknown Gambler's History of Abuse None	20 0 3 10 52 Sehaviors 174 39 20 26 6 5 6 55	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5% 1.6.6%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive E None Alcohol Drugs Tobacco Food Shopping Other Unknown Gambler's History of Abuse	20 0 3 10 52 Behaviors 174 39 20 26 6 5 6 55	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5% 1.6% 64.4% 2.4%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive Formula in the second shopping Other Unknown Gambler's History of Abuse None Physical Emotional	20 0 3 10 52 Behaviors 174 39 20 26 6 5 6 55	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5% 1.8% 1.6.6%
Theft Incarceration Probation Other Unknown Gambler's Other Past or Current Compulsive Incarce Incarc	20 0 3 10 52 Behaviors 174 39 20 26 6 5 6 55	6.0% 0.0% 0.9% 3.0% 15.7% 52.6% 11.8% 6.0% 7.9% 1.8% 1.5% 1.6% 64.4% 2.4%

In Last 6 Months, Problem Gambler Has				
None	269	81.3%		
Has considered suicide	25	7.6%		
Made plans for committing suicide	1	0.3%		
Attempted suicide	2	0.6%		
Unknown	34	10.3%		